TOSHIBA

Toshiba Update Disc Part Number: HDA24000
Firmware Update Version: 4.0

TOSHIBA HD-A2, HD-A2W, HD-A2C and HD-D2 Firmware Update Disc Instructions

Thank you for selecting a TOSHIBA HD-DVD Video Player

As part of our commitment to provide world-class service to our customers, TOSHIBA is supplying this firmware update disc for purchasers of TOSHIBA Models HD-A2, HD-A2W, HD-A2C and HD-D2.

The installation process is simple; however, please read all of the following instructions and notices prior to installation. This disc is intended solely for use with TOSHIBA Models HD-A2, HD-A2W, HD-A2C and HD-D2.

Notice (Read Prior to Beginning the Firmware Update Process)

The following events may interrupt the firmware update process and cause the player to malfunction.

1) DO NOT unplug the power cord during the firmware update process
2) Avoid loss or interruption of power during the firmware update process
3) DO NOT press the power button on the unit during the firmware update process
4) Check the disc for dirt or scratches before beginning the firmware update process

In the event that you have any questions regarding the firmware update process, please contact TOSHIBA Customer Solutions at 1-800-319-6684.

Instructions (Begin Firmware Update)

1) Confirm that the player is connected to a television. Turn on the television and select the appropriate video input on the television to view the player. (I.e. Video 1, Video 2, HDMI etc…)
2) Turn the player on by pressing the "On / Standby" button" on the unit or with the remote control.
3) Open the player's tray by momentarily pressing the "Open / Close" button on the front of the unit.
4) Place the firmware update disc on the tray and close the disc drawer. The player will indicate "Loading" as the firmware update disc is initially read.
5) The players front display will indicate "Ver Up" and the on-screen display will indicate "Do you want to update the version?"
6) If "Yes" is not already selected (Highlighted in yellow) select "Yes: by using the cursor left button on the remote control.
7) Press "OK" on the user remote.
8) If you receive a message "Error code : 2007c5c2" on the TV, this indicates you are using an incorrect firmware version. You should contact Toshiba Customer Solutions at 1-800-319-6684 to obtain the correct firmware version.
9) After approx 2 minutes the players front display will indicate the progress of the firmware update in steps. It will first indicate "STEP 1/5" then "STEP 2/5", "STEP 3/5", "STEP 4/5" and finally "STEP 5/5".
10) The player will stay on "STEP 5/5" for an extended period of time. During the update process the ON/STANDBY Led will flash between red and blue indicating that the update is in progress.
11) **The complete firmware update process will take approximately 15 minutes. DO NOT UNPLUG or POWER DOWN the Player during the update process or it may result in damage to the HD DVD Player.** The disc tray will automatically open upon completion of the firmware update. The unit will shut off with the tray in the open position.
12) Remove the update disc from the tray.
13) Remove power by unplugging unit and waiting at least 10 seconds. Then plug unit back into power.
14) The firmware update is now completed.

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